

## Terminology Management – What is this all about?

#### **Term definition** Term usage **Term translation** Attributes to define Spelling and Agreed translation of a definition in a given context and domain term in another language language



#### notebook PC

Status: Approved

Product Category: Laptops/Tablets/Netbooks

Term Category: Product Serie

Business Category: Personal Systems Group (PPG)

Contextual Example:

Connecting the notebook PC to a TV provides the ability to watch live TV programs or to watch recorded programs saved to the PC's hard disk drive on an external TV

monitor.



#### Notebook

Status: Approved

Contextual Example: La batteria per notebook HP MI06 è la parte sostitutiva standard della batteria per notebook HP originale installata sui notebook HP EliteBook

2170p (acquistabile separatamente).

#### PC portatile

Status: Forbidden



## Terminology Management – Program Opportunities

Global Brand Terminology management is essential to speak to all customers, in any language, with a consistent voice.



## **HP Brand image**

Strengthens HP voice and HP Experience guidelines



### **Quality Improvement**

Improves translation quality and user experience



#### **Time to Market**

Decrease translation vendors queries and increase turnaround



#### **Content reuse**

Increase content reuse and terminology consistency



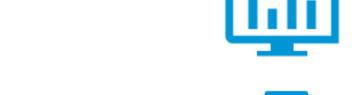
## **HP Terminology Community - Strategy**

Governing terminology through social media

### Get the right information from the right people in the company

- Bring together people who already know how HP speaks to customers and partners, in all languages
- Provide an easy way to arrive at agreement on:
  - One spelling per concept
  - What must never be translated
  - What does not work in other languages
  - One translation per languages for tag-lines and other brand messages
  - One translation per language for products and service names and descriptions
  - The best translation for all audiences for the same term

... And make to available to everyone.





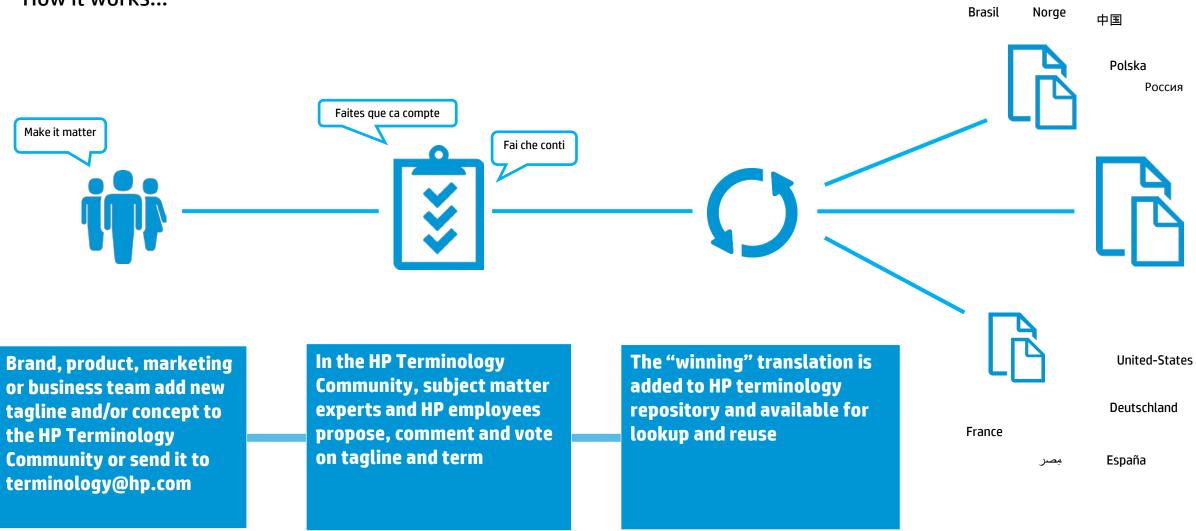






## **HP Terminology Community - Process**

How it works...





# **HP Terminology Community – Overview**

For more detailed information, download the user guide





HP Terminology Community brings together people who already know how HP speaks to customers and partners, in all languages and provide an easy way to arrive at agreement on relevant terminology. The collective intelligence of its members allows the perfect match between the HP Voice and local market

**User Guide** 

terminology@hp.com



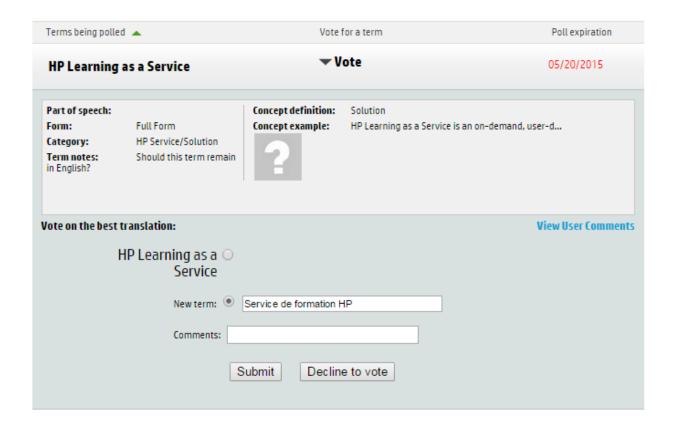


#### **Vote for existing terms**

For each language that you registered for, you will receive regular invitations to vote on terms. You may vote for your preferred term or propose a more appropriate spelling or translation.

## **HP Terminology Community – Overview**

Simple and easy to use





#### **Submit new terms**

Make us aware of new concepts in English or any other language which should be added to the HP Terminology Community. They will be agreed upon in all languages and used company-wide.

# **HP Terminology Community – Overview**

Simple and easy to use

Request new term			×
English*:  Translation:	TargetLanguage*:	Select language(s)	
Term notes:	Form: Category:	Select	
Contextual example:	Part of speech:	Select	
Send mail	Cancel		
▼ device	périphérique	06/30/2015	

<b>▼</b> device		périphér	ique 06/30/2015	
Part of speech: Form: Category: Term notes: translated?	Noun Full Form Other Should this term be	Concept definition: a computer. Concept example: your family needs in o	Any machine or component that attaches to  Packed with features, the HP All-in-One is everything one sleek device.	
	périphérique appareil	1	View User Comn	ients



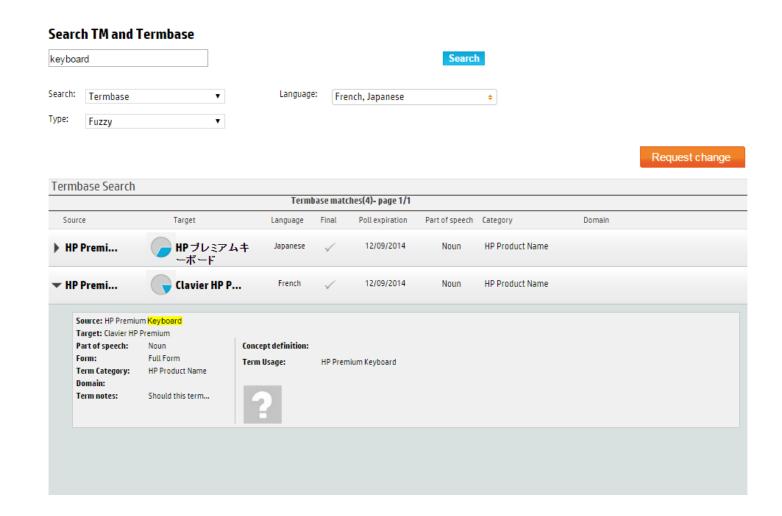
# LQ

#### **Search for terms**

Use the Search tab to verify if a concept, a tagline and/or name is already being debated or if it should be submitted for inclusion.

# **HP Terminology Community – Overview**

Simple and easy to use



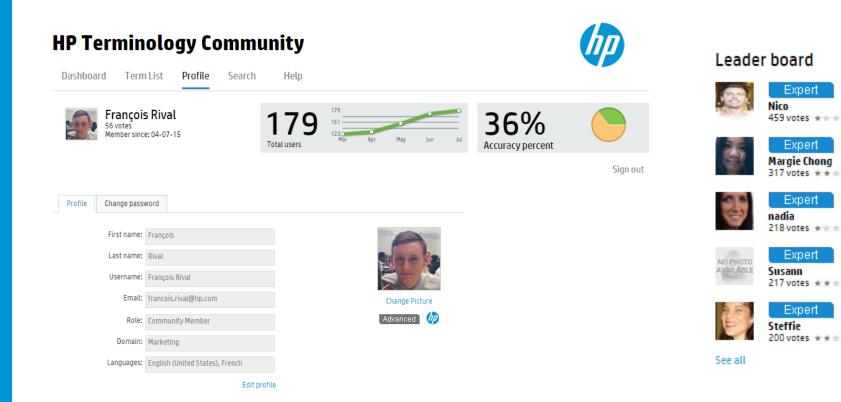


## **Interact with the community**

Update your profile information, upload a picture, indicate your domain of expertise or add additional languages you speak. Join the ConnectHP group "HP Terminology Community".

## **HP Terminology Community – Overview**

Simple and easy to use



Click here to join the discussion on Yammer



# Thank you

For any additional questions, please contact:

terminology@hp.com

