

# SDL Trados Studio 2017

Installation Guide



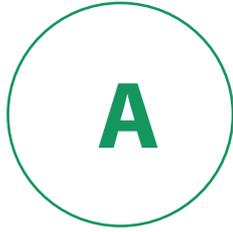
# Installation Guide

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***SDL Trados Studio 2017 SR1***

**July 2017**





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# **Introducing SDL Trados Studio 2017**

This chapter gives you an overview the of SDL Trados Studio client installation procedure and the Trados Studio 2017 system.

Sections include:

- About this Guide
- Introducing SDL Trados Studio 2015
- Studio Editions
- Upgrade and Compatibility Information

## About this guide

This guide describes how to install and license SDL Trados Studio 2017 desktop application.

This guide does NOT cover:

- Installing the server components of SDL Trados Studio 2017.
- Installing the SDL MultiTerm 2017 application.
- Converting or upgrading existing translation resources to use with SDL Trados Studio 2017.
- Using SDL Trados Studio 2017.

## Audience for this guide

This guide is for anyone who is installing any edition of SDL Trados Studio on a personal computer.

## Related Documentation

- [SDL Trados Studio 2017 SR1 Migration Guide](#) - contains information about converting or upgrading existing translation resources from SDL Trados 2007 and SDLX so that you can work with them in SDL Trados Studio 2017 SR1.
- [Trados GroupShare 2017 Installation Guide](#) - contains information about installing the server components of SDL Trados Studio 2017 and upgrading server-based translation memories from Trados Studio 2009 to the 2017 SR1 format.
- [SDL Trados Studio Help](#) - contains information about using SDL Trados Studio 2017 SR1.
- [Translating and Reviewing Documents Quick Start Guide](#) - contains information for translators and reviewers. It focuses on how to translate and review files.
- [Project Management Quick Start Guide](#) - contains information for project managers. It focuses on the project lifecycle.
- [Translation Memory Management Quick Start Guide](#) - contains information for users who create and maintain translation memories.
- [SDL MultiTerm 2017 Installation Guide](#) - contains information about installing SDL MultiTerm 2017.

## About SDL Trados Studio

SDL Trados Studio is an integrated environment that enables translation teams to share translation tools, resources and project files.

Resources such as translation memories can be shared over an intranet or over the Internet.

You can also use Trados Studio as a single-user tool where the Trados Studio software and translation memories are located on your computer and there is no interaction with translation memories or projects over an intranet or the Internet. Single-users can open and work with project packages created in other Trados Studio installations.

## About SDL Trados Studio 2017

SDL Trados Studio 2017 contains tools that enable you to:

- Create and maintain local and server-based translation memories.
- Create and manage translation projects.
- Open documents and translate them.
- Open server-based and local translation memories and apply them to documents.
- Open local and server-based termbases and apply them to documents.
- Update translation memories and termbases during translation.
- Align existing translated documents to generate translation memory content.

In a setup that includes server components, Trados Studio client communicates with server components through an intranet (through a LAN or WAN) or through the Internet using SDL Trados GroupShare.

SDL Trados GroupShare includes the following components:

- Project Server
- TM Server
- MultiTerm Server

## Trial License

SDL Trados Studio 2017 includes a 30 days trial license.

At the end of 30 days, purchase a license if you want to continue using Trados Studio.

## Trados Studio Editions

The following editions of SDL Trados Studio 2017 are available:

- Professional
- Freelance
- Starter
- Express

- Workgroup

## SDL Trados Studio Professional

SDL Trados Studio Professional is the complete package that includes all available features.

If you are also working with SDL GroupShare the server component of Trados Studio, this edition gives you project manager functionality designed for use in GroupShare environments.

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**Note:** If you are translating for a regulated industry, a separate license enables you to create regulator review bundles. These bundles contain a specific collection of documents needed by the regulator for review.

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### Regulated Industries add-on

If you are translating for a regulated industry, you can purchase an additional license that enables you to create regulator review bundles.

These bundles contain a specific collection of documents needed by the regulator for review. This license is an add-on for a Professional edition of Studio.

### Translation Quality Assessment add-on

You can also add the TQA license to your Studio Professional edition.

This enables you to create TQA configurations for your projects in order to measure the quality of a translation using custom quality criteria.

## SDL Trados Studio Freelance

SDL Trados Studio Freelance is limited in the following ways:

- You can only work with five languages. To change your language selection at a later point, return the license, uninstall and reinstall, then activate your license again. This will take you back to the language selection window.
- You can use AutoSuggest dictionaries but you cannot create them. If you want to create AutoSuggest dictionaries, a separate AutoSuggest license enables you to do this.
- You cannot use SDL Trados Studio Freelance on a computer that is part of a domain-based corporate network.
- You can open and work with project packages, but you cannot create them.
- You can add and edit translation quality assessments, but you cannot create a Translation Quality Assessment configuration for a project.
- You cannot create custom task sequences.
- You cannot apply PerfectMatch to project files.
- You cannot publish GroupShare server-based projects.

## SDL Trados Studio Starter and SDL Trados Studio Express

SDL Trados Studio Starter and SDL Trados Studio Express both have similar functionality to Freelance.

What you can do in Starter and Express depends on which workflow you are using. The following list shows the key tasks that you can perform in each workflow. Express also allows you to run Studio as part of a domain-based corporate network and have use of an unlimited number of languages.

### What you can do in Starter and Express

#### *Single-File Translation Workflow in Starter*

You can perform the following actions when you are in a single-file translation workflow. A single-file translation workflow occurs when you open a single file for translation using the **Translate Single Document** command.

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**Note:** This workflow is not available in Express.

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- Open a single file for translation.
- Create file-based translation memories.
- Add a single file-based translation memory to use during translation. The size of the translation memory is specified by your license.
- Add and remove termbases for translation.
- Edit translation units in a translation memory during translation.
- Edit translation memory settings.
- You can import and export translation memory data to or from a translation memory.
- Update the translation memory during translation.
- Generate a translated document.

#### *Project Package Translation: Offline Workflow in Starter and Express*

- You can perform the following actions when you are in a project using packages in an offline workflow:
- Open project packages. In Express, you can only open packages created in an SDL enterprise product. Enterprise products include WorldServer and TMS.
- Open files for translation or review from a project package.
- Disable or enable termbases in the package for translation.
- Disable or enable translation memories in the package for translation.
- Remove AutoSuggest dictionaries in the project for translation.
- Edit translation units in a translation memory during translation.
- Update the translation memory during translation.
- Return completed work in return packages.

## Restrictions in Starter and Express

- The following batch tasks are disabled in Starter: **Translation Quality Assessment, Apply Perfect-Match, Populate Project Translation Memories, Update from Reviewed Target File (Retrofit), Pre-translate Files, Update Main Translation Memories, Update Project Translation Memories.**
- The following batch tasks are disabled in Express: **Translation Quality Assessment, Apply Perfect-Match, Update from Reviewed Target File (Retrofit).**
- The **Add Files, Add Folders, Add New Folder** and **Remove Files** commands in the **Files** view are disabled in both versions.
- You cannot specify custom settings when upgrading translation memories from previous editions of SDL Trados or SDLX in both versions.
- Translation memory maintenance in the **Translation Memories** view is disabled in both versions.
- The **Align Single File Pair, Align Multiple Files** and **Open Alignment** commands along with the **Alignment** view are disabled in both versions.

## SDL Trados Studio Workgroup

If you are working with SDL GroupShare, the server component of Studio, the SDL Trados Studio Workgroup edition gives you functionality designed for use in GroupShare environments.

- You can open GroupShare projects.
- You can translate or review documents from GroupShare projects.

Other standard Studio functionality is available with the following limitations:

- You cannot create new projects.
- You cannot publish projects to SDL GroupShare.
- You cannot perform TM maintenance in **Translation Memories** view in Studio.

## Upgrade and Compatibility Information

### Information for upgraders

If you currently have a previous version of SDL Trados or SDLX installed, you do not need to uninstall them before installing SDL Trados Studio 2017.

The new version of the software will be installed side-by-side with previous versions of the software.

If you want to install SDL Trados Studio 2015 and SDL Trados Studio 2017 on the same computer, make sure that you install the 2015 version first.

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## SDL Trados Studio project and package compatibility

All versions of SDL Trados Studio 2017, 2015 and 2014 have the same project and package format.

## Translation Memory Compatibility

### Software

SDL Trados Studio 2017 can connect to any 2017 and 2015 version of SDL TM Server.

### Server-based Translation Memories

You can use server-based translation memories created in SDL TM Server 2017 and SDL TM Server 2015 directly in SDL Trados Studio 2017.

You can use server-based translation memories created in SDLX Server, SDL TM Server 2007 or earlier versions of this product in Trados Studio 2017 if you first convert them to the current format. To do this, use the **Upgrade Translation Memories** wizard in Trados Studio. For more information, see the [SDL Trados Studio 2017 Migration Guide](#).

### Local (File-based) Translation Memories

You can use local translation memories that were created in SDL Trados 2007, SDLX 2007 or earlier versions of these products in SDL Trados Studio 2017 SR1 if you first convert them to Trados Studio 2017 SR1 format. To do this, use the **Upgrade Translation Memories** wizard in Trados Studio. For more information, see the [SDL Trados Studio 2017 Migration Guide](#).

## MultiTerm compatibility

### Software

SDL Trados Studio 2017 is compatible with any 2017 and 2015 version of SDL MultiTerm Desktop.

Trados Studio 2017 can connect to 2017 and 2015 versions of SDL MultiTerm Server.

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**Note:** Depending on which edition of SDL Trados Studio 2017 you purchased, SDL MultiTerm 2017 may be included in the purchase. However, it is not installed automatically. If you want to install SDL MultiTerm 2017, you must run the SDL MultiTerm 2017 installer. For more information, see the [SDL MultiTerm 2017 Installation Guide](#).

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## Server-based Termbases

You can use server-based termbases that were created in SDL MultiTerm Server 2017 and SDL MultiTerm Server 2015 directly in SDL Trados Studio 2017.

## Local (File-based) Termbases

If you have access to termbases from any version of SDL MultiTerm 2017 and 2015, you can work with them in SDL Trados Studio 2017.

You can search termbases, insert term translations into documents, add new terms to termbases and edit or delete termbase entries.

Local termbases created in MultiTerm 2009, SDL MultiTerm 2007 (7.5 and 7.x releases) or MultiTerm iX (version 6.x) can also be used in SDL Trados Studio 2017, but they must first be converted to Trados Studio 2017 format.

When you select a termbase from a version previous to SDL MultiTerm 2009 SP3/SP4 in SDL Trados Studio 2017, you are asked if you want the termbase to be converted to SDL MultiTerm 2017 format. When a termbase is converted, the converted termbase file overwrites the original termbase in the same location.

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### Note:

- Once a termbase has been converted to SDL MultiTerm 2017 format, it cannot be reverted to an earlier format.
  - If you want to work with SDL MultiTerm 2009 (1.0, SP1, SP2), SDL MultiTerm 2007 or MultiTerm iX termbases in SDL Trados Studio 2017 and you also want to be able to open the termbases in the original MultiTerm application, create copies of the termbases before you open them in SDL Trados Studio 2017.
-



## **Installing SDL Trados Studio 2017**

This chapter contains all the information you need to install SDL Trados Studio 2017.

It describes the hardware and software requirements for running Trados Studio 2017 and provides a step-by-step guide to installing Trados Studio 2017. Sections include:

- System Requirements
- About the Trados Studio 2017 Installer
- Installing Trados Studio 2017
- Software Updates
- Maintaining your Installation
- What's Next?

## Overview

This chapter describes the system requirements and installation steps for SDL Trados Studio 2017.

## System Requirements

To install and run SDL Trados Studio 2017 you need:

- A Microsoft Windows-based PC (including Intel-based Apple Mac computers running Windows as an operating system) with 1 gigahertz (GHz) or higher, 32-bit (x86) or 64-bit (x64) processor and 2 GB RAM (32-bit) or 4 GB RAM (64-bit).
- A screen resolution of 1280x1024 pixels and 256 colors or higher.
- 2 GB of available disk space to run Studio.
- Up to 2.5 GB of available disk space to run the Studio installer.

For optimum performance on 64-bit operating systems, SDL recommends a recent processor with dual or multi-core technology, 4GB of RAM and a screen resolution higher than 1280x1024.

To successfully license Trados Studio 2017, it is important that your network adapter is enabled.

## Operating Systems

- Trados Studio 2017 runs on the latest build of Windows 10, the latest updated version of Windows 8.1 and the latest service-packed version of Windows 7. Trados Studio 2017 also supports Windows Server 2016, Windows Server 2012 R2 and Windows Server 2008 R2 to facilitate certain scenarios, for example where Citrix terminal services are used.
- Studio does not support earlier operating systems such as Windows 8, Windows Vista, Windows XP and Windows 2003 Server.
- SDL recommends that you use the same operating system as the other users with whom you are sharing packages as the number of supported languages can vary depending upon the operating system used.

## Internet Browser

- The new Welcome tab with drag-and-drop capabilities introduced in SDL Trados Studio 2017 is only available on PCs with Microsoft Internet Explorer 10 or later.
- On PCs with Microsoft Internet Explorer 9 or earlier, the old Welcome tab content is displayed.

## Trados Studio Help

The Trados Studio Help buttons are context sensitive and redirect to the online deliverable on the SDL Documentation Center. This means that to get access to the latest updated help for Trados Studio you need an Internet connection and one of the following Internet browsers installed:

- Microsoft Internet Explorer 10 and later
- Microsoft Edge
- Google Chrome (latest version)
- Mozilla Firefox (latest version)
- Safari 7 and later

If you need to consult the full product documentation in a location with no Internet access, you can download the WebHelp documentation deliverable, a ZIP file containing all the documentation as static Web pages.

To download the ZIP file, access the following link: [SDL Trados Studio 2017 full documentation as WebHelp deliverable](#). Unpack this ZIP file in a location of your choosing and open `index.html` in an Internet browser.

Please note that the documentation may be subject to change after the product has been released. The live documentation resource at <https://docs.sdl.com/SDLTradosStudio2017> is always the most up-to-date resource.

## Digital Certificate Requirements

All SDL Trados Studio code and installer files are digitally signed.

Make sure your list of approved root certificates is up-to-date and includes the root certificate from the Certification Authority that generates SDL's code signing certificate. At the time of writing, Studio requires **DigiCert Assured ID Root CA** and **DigiCert Assured ID Code Signing CA-1**.

- For computers with access to the Internet, go to <https://www.digicert.com> and add the new root certificate to your Trusted Root Certification Authorities certificate store. This is only available for computers running on operating systems supported by Microsoft (Windows Vista or later).
- For computers in a locked down corporate environment without access to the Internet, follow the instructions available at <https://technet.microsoft.com/library/dn265983.aspx>. You can also download the specific root certificates directly from <https://www.digicert.com/digicert-root-certificates.htm> and apply the certificates to each locked down workstation manually or by group policy.

## Companion Software Required by SDL Trados Studio 2017

Companion software is the non-SDL software that you may want to have installed on your computer so that SDL Trados Studio 2017 can function correctly.

### Microsoft Office 2007-2016

SDL Trados Studio 2017 fully supports all Microsoft Office 2016, 2013, 2010 and 2007 file formats.

Microsoft Office 2016, 2013, 2010 or 2007 is required to use:

- the Preview features
- Microsoft Word spell-checking.

### Microsoft Word 2003 or later

This is needed for processing RTF-based files.

The Real-time preview feature is not available for Click-to-Run versions of Word or for Word 2003.

The Microsoft Excel 2000-2003 file filter converts Microsoft Excel 2000-2003 files to Microsoft Excel 2007 documents on the fly and reconverts them back to Microsoft Excel 2000-2003 after translation. This speeds up the conversion for Microsoft Excel 2000-2003 documents significantly. For this file type to work correctly:

- On computers with Microsoft Excel 2000-2003 installed, install the Microsoft Office 2007 compatibility pack available from <http://www.microsoft.com/downloads>. This will ensure that SDL Trados Studio 2017 can do the on-the-fly conversion. If the compatibility pack is not installed, the previous, slower Microsoft Excel 2000-2003 filter will be used.
- On computers with Microsoft Excel 2007 installed, you do not need to do anything. The conversion will happen in the background.

## Upgrading from an Earlier Version of SDL Trados Studio

You do not have to uninstall an earlier SDL Trados Studio version before installing SDL Trados Studio 2017.

## About the SDL Trados Studio 2017 Installer

The installer for SDL Trados Studio 2017 contains the following items:

<b>SDL Trados Studio 2017</b>	This is the SDL Trados Studio 2017 product.
<b>SDL MultiTerm 2017 settings including SDL MultiTerm 2017 Core</b>	These enable you to work with SDL MultiTerm termbases without having SDL MultiTerm Desktop installed.  <b>Note:</b> SDL MultiTerm Desktop 2017 is not included in the SDL Trados Studio 2017 installer. For more information, see the <a href="#">SDL MultiTerm 2017 Installation Guide</a> .
<b>SDL Trados Legacy Compatibility Module for Studio 2015</b>	This contains <b>S-Tagger for FrameMaker</b> and <b>S-Tagger for QuickSilver</b> . You can launch these applications from <b>File &gt; Legacy DTP Formats</b> .
<b>SDL Trados Studio 2017 Apps</b>	There are several SDL AppStore apps included in the installation.  These are add-ons to enhance the existing Trados Studio functionality.
<b>Prerequisite software</b>	For Trados Studio 2017 SR1 to work, there are a number of other pieces of software that need to be present on your computer. Most of these are also used by other applications and you probably have them already. However, if they are not present, they will be installed automatically. A complete list of the prerequisite software is given below.
<b>SDL WorldServer components</b>	The WorldServer components contain the essential WorldServer resources that enable the Studio-WorldServer integration.

## S-Tagger for FrameMaker

This is a conversion tool, used to prepare FrameMaker MIF files for translation with SDL Translator's Workbench, SDL TagEditor and Word.

## S-Tagger for QuickSilver

This is a conversion tool used to prepare Interleaf IASCII files for translation with SDL Translator's Workbench, SDL TagEditor and Word. Interleaf is part of the QuickSilver XML application suite.

## SDL Trados Studio 2017 Apps

These are the SDL AppStore apps that come pre-installed with SDL Trados Studio 2017:

- SDL Batch Find and Replace.
- SDL Plugin Management.
- SDL TTX IT!
- SDL T-Window for Clipboard.

- SDL XLIFF Converter for Microsoft Office.

## Prerequisite Software

The SDL Trados Studio 2017 installer will install the following software, if it is not already present on your computer:

- Microsoft .NET Framework 4.6.2
- Windows installer 4.5
- Microsoft Visual C++ 2008 Redistributable SP1
- Microsoft Visual C++ 2010 Redistributable
- Microsoft Office 2003 Primary Interop Assemblies (only required if Microsoft Office 2003 is installed on the computer where SDL Trados Studio is being installed)
- Microsoft Office 2007 Primary Interop Assemblies (only required if Microsoft Office 2007 is installed on the computer where SDL Trados Studio is being installed)
- Microsoft Web Services Enhancements 2.0 SP3
- Open XML SDK 2.0 for Microsoft Office

## Installation Location

The default installation location for SDL Trados Studio 2017 components is:

```
%programfiles(x86)%\SDL\SDL Trados Studio\Studio5
```

The **Program Files** folder on your computer may have a different name if you are using a non- English operating system.

## About the SDL Trados Studio 2017 installation

Installing SDL Trados Studio 2017 involves the following steps:

<b>Step 1</b>	Install SDL Trados Studio 2017 from your SDL Account. The installer contains a number of compressed files which Trados Studio decompresses when you start the installation. Next, the actual installation takes place.
<b>Step 2</b>	Once installed, you can start SDL Trados Studio 2017. The <b>Product Activation</b> dialog box is displayed. Here you can activate your product or choose to use the 30 days trial. The trial license runs SDL Trados Studio in Professional mode for 30 days. At the end of 30 days you must activate your own license. If you do not have a valid license at that time, you can no longer use Studio. If you have purchased a Freelance, Starter or Express license, you may want to take advantage of the trial license as it will give you access to more functionality than your own license. For more information, see the <b>Studio Editions</b> section.

- If you downloaded the software from your **SDL Account > Products & Plan**, go to the location where you stored the downloaded files and run the installer from there.
- If you are installing the software from a network resource, ask your system administrator for the network location of the SDL Trados Studio 2017 installer setup program.

## Installing SDL Trados Studio 2017

The installation routine for SDL Trados Studio 2017 is based on an installation wizard which guides you through the process.

### About this task

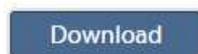
- To install SDL Trados Studio 2017, you must have local administrator rights on your computer.
- The installer also supports administrative and silent installations. You can find instructions for administrative and silent installations in the Studio Enterprise Deployment Guide which is available from SDL Customer Support. For information on how to contact Customer Support, see <https://gateway.sdl.com>.

### Before You Start

To install SDL Trados Studio 2017:

### Procedure

1. In the Downloads area of the **SDL Account** website, select **Download** next to SDL Trados Studio 2017:



 [Alternative download via FTP](#)

2. Click **Run** to download the self-extracting installation executable file.

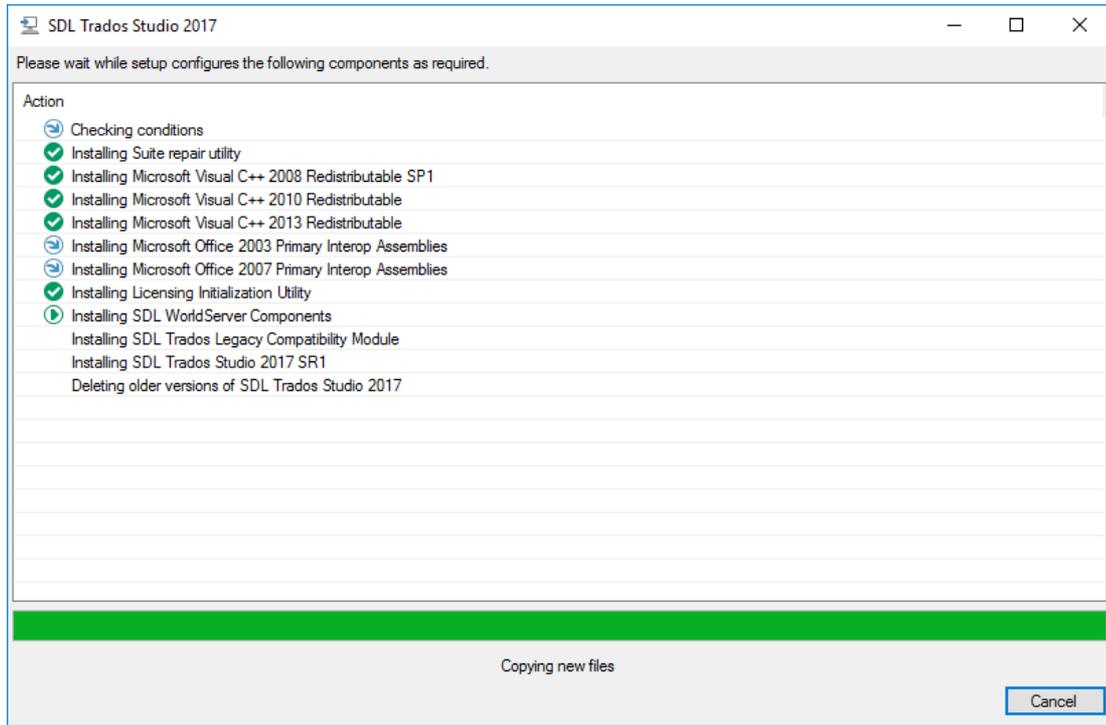
**Note:** If you encounter any problems downloading the file, select **Alternative download via FTP** to download the file from an FTP side instead. When all of the installation files have been decompressed, the first page of the SDL Trados Studio 2017 installer is displayed.



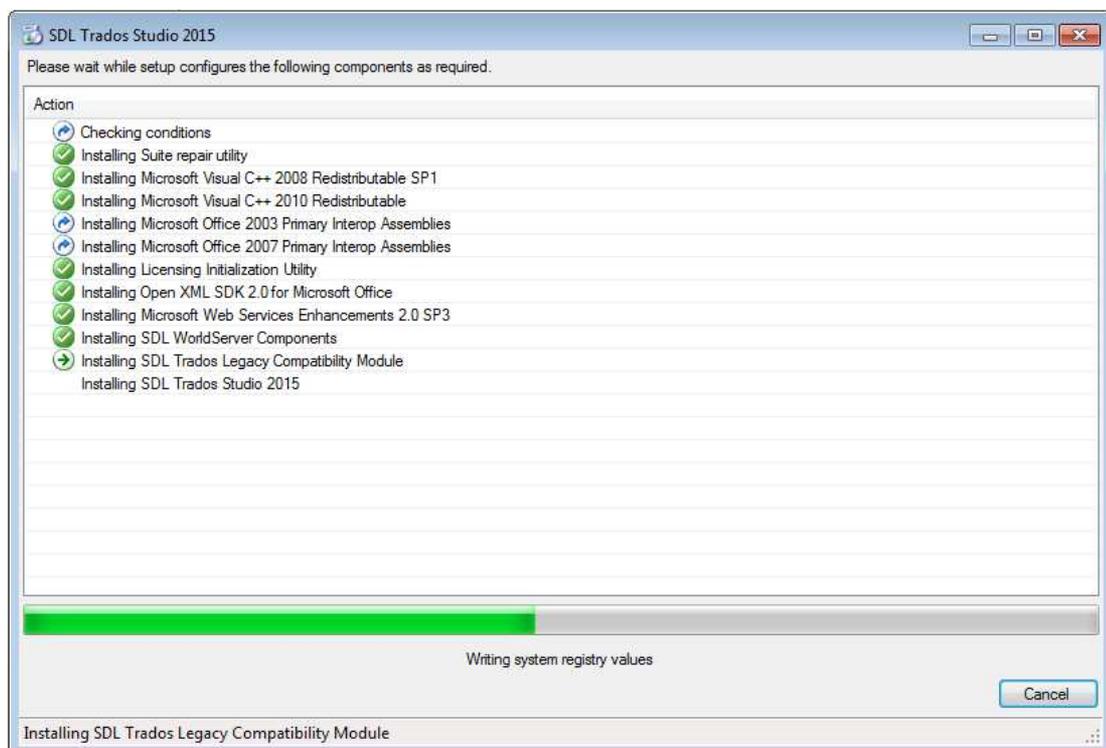
3. Click **Accept**. The installer files are extracted to your computer. When all of the installer files have been extracted, the **License Agreement** page is displayed.

**Note:** If you do not have Microsoft .NET Framework 4.6.2 and Windows installer 4.5 installed, these are installed now and you may be asked to restart your computer.

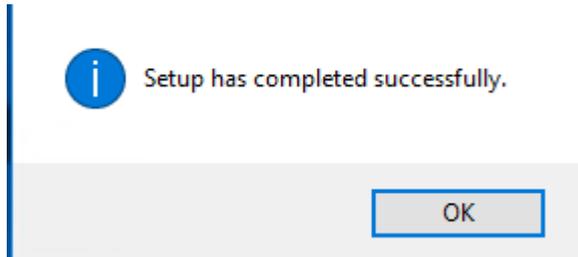
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4. Accept the license agreement and click **Next**.  
A screen listing all of the components that will be installed is displayed.
5. The installer installs the components and indicates the progress of the installation.



6. When the installation is complete, a confirmation dialog box is displayed. Click **OK**.



SDL Trados Studio 2017 is now added to the **Start** menu under **SDL Trados Studio 2017..**

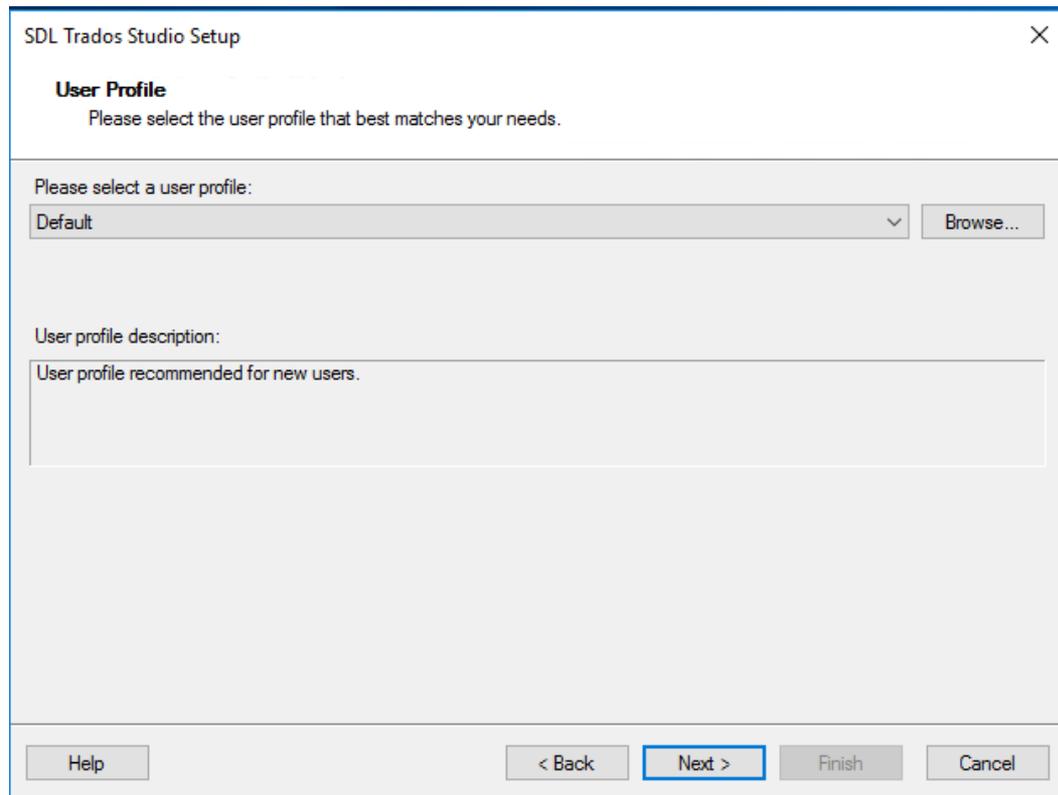
## After Installation

When you first start SDL Trados Studio , the following windows help you set up SDL Trados Studio for first time use: Product Activation and SDL Trados Studio Setup Wizard.

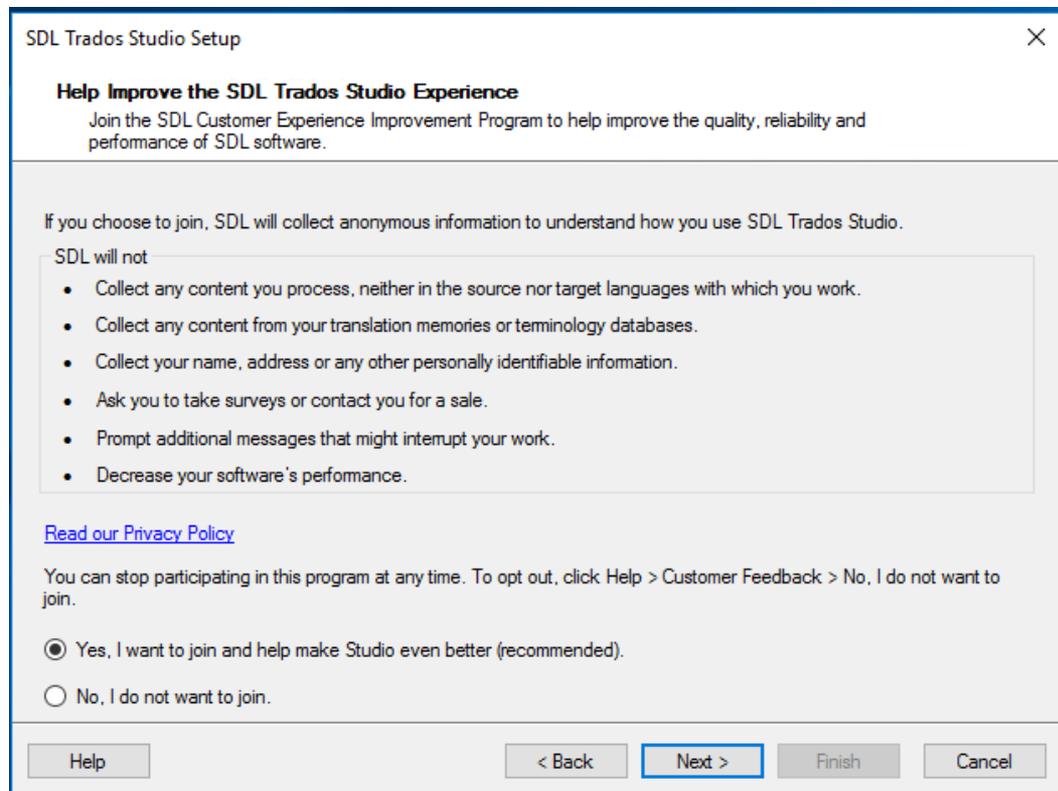
1. The Product Activation dialog, where you can activate SDL Trados Studio or choose to use the 30 days trial. For more information on licensing SDL Trados Studio , click the **Help** button on this dialog or go to the SDL Licensing Help.
2. The SDL Trados Studio Setup wizard, where you can:
  - a. Specify your user details for this instance of SDL Trados Studio .

A screenshot of the "SDL Trados Studio Setup" dialog box. The title bar says "SDL Trados Studio Setup" with a close button (X) on the right. Below the title bar is a section titled "Current User Details" with a blue user icon on the right. Underneath is the instruction "Please specify the current user details." The main area contains five input fields: "Name:" (empty), "Email Address:" (empty), "Phone Number:" (empty), "TM User ID:" (containing "GLOBAL\"). Below these is a large "Description:" text area. At the bottom of the dialog are five buttons: "Help", "< Back", "Next >" (highlighted with a blue border), "Finish", and "Cancel".

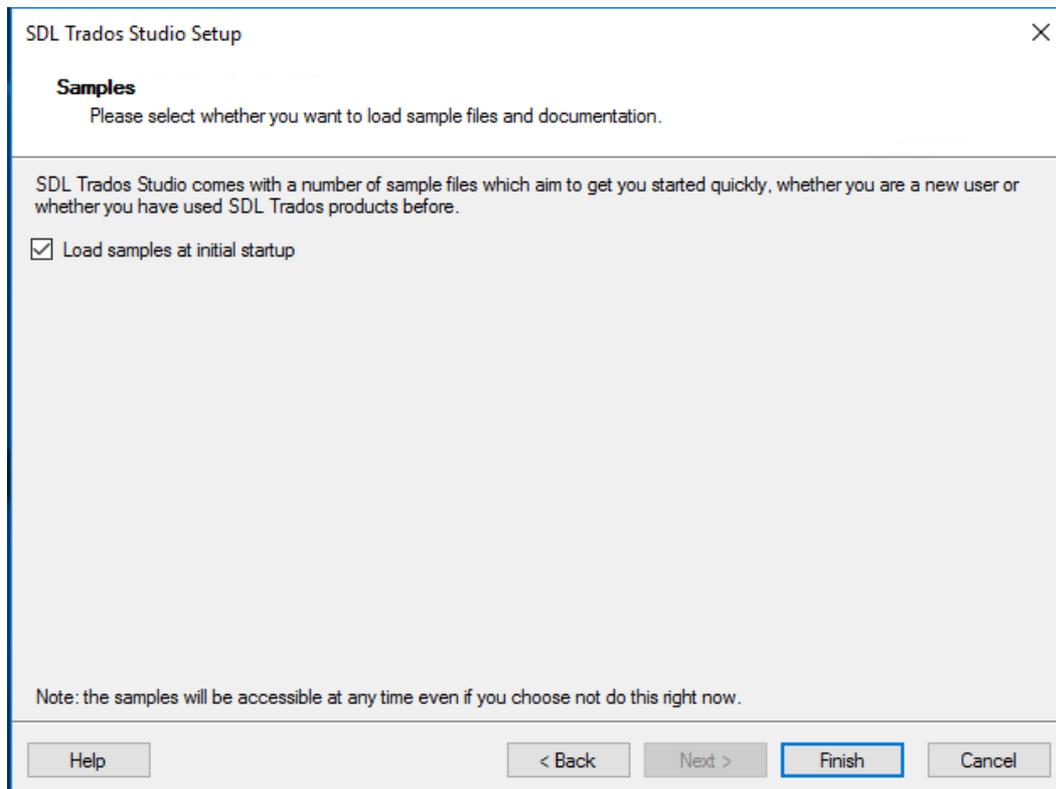
- b. Specify your user profile for this instance of SDL Trados Studio .



- c. Start participating in the SDL Customer Experience Improvement Program.



- d. Load a sample project in order to explore the SDL Trados Studio functionality at startup.



3. The Language Cloud wizard where you can connect SDL Trados Studio with SDL Language Cloud. This gives you access to SDL AdaptiveMT (self-learning machine translation) engines from within SDL Trados Studio. Use your SDL Account credentials to sign up to Language Cloud and activate the 30 days free trial.

## Logging an Installation

The installation is logged automatically. Log files are created here:

```
%ALLUSERSPROFILE%\Application Data\SDL\Chainer\Logs
```

## Software updates

Some software updates to the application can be downloaded from within SDL Trados Studio or software updates can be automatically checked for and downloaded when SDL Trados Studio is started.

You can specify how you want SDL Trados Studio to detect application updates or your system administrator can specify a group policy for all users.

## Temporary directory

Software updates are downloaded to the following temporary directory:

```
%temp%\studio5updates
```

After the update is installed, you can delete the files from this location.

## Individual User Software Updates

An individual user of SDL Trados Studio can do the following:

- Specify that they want to check for software updates when SDL Trados Studio starts. They can do this on the Automatic Updates page of the Options dialog box.
- Manually check for updates by selecting Help > Check for Updates from the ribbon in SDL Trados Studio.

---

**Note:** If either of these options is unavailable, the system administrator has set a group policy that enables or disables checking for software updates

---

## Group Policy Software Updates

SDL Trados Studio includes a feature that notifies users of the availability of software updates and gives them the option to install the updates on their own computer. The system administrator can set a group policy that controls the way this feature works. You can choose to:

### About this task

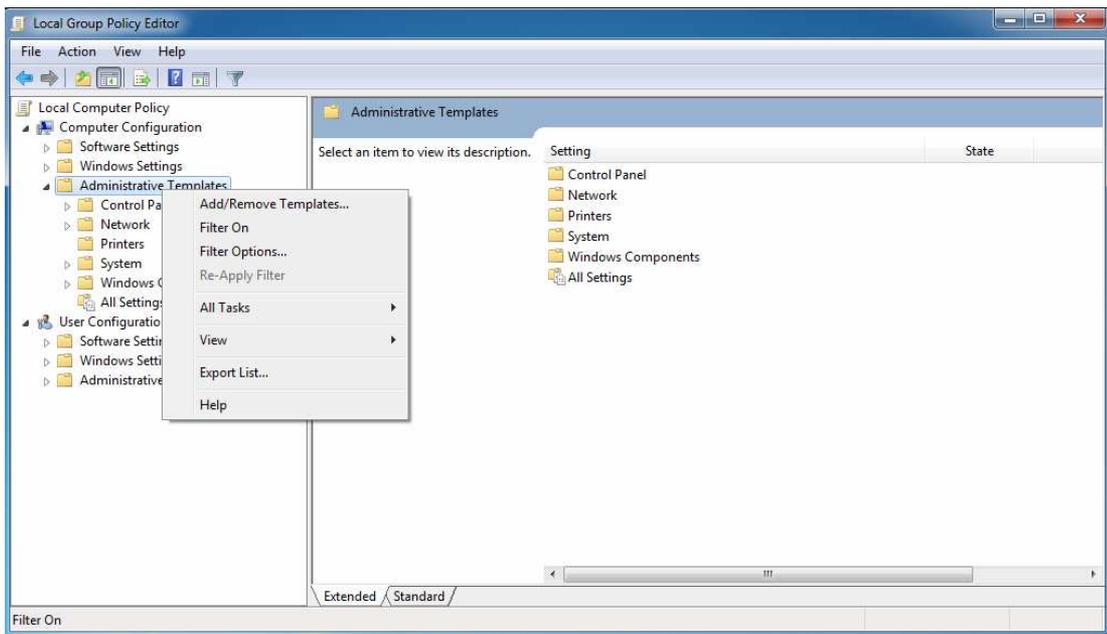
- Enable automatic checking for updates. When you choose this option, an automatic check for updates is made every time a user starts the application. When an update is available, the user is prompted to apply the update to their installation.
- Enable user control of checking for updates. When you choose this option, the users can enable automatic checks for updates (these take place whenever the application is started) and they can also check for updates manually at any time. When an update is available, the user is prompted to apply the update to their installation.
- Disable all checks. This option means that automatic checks for updates will not be performed and users cannot perform manual checks either. You should choose this option if you want to control the application of updates centrally.

You define a group policy by configuring the Studio5AutoUpdate.adm file in the **Group Policy** dialog box.

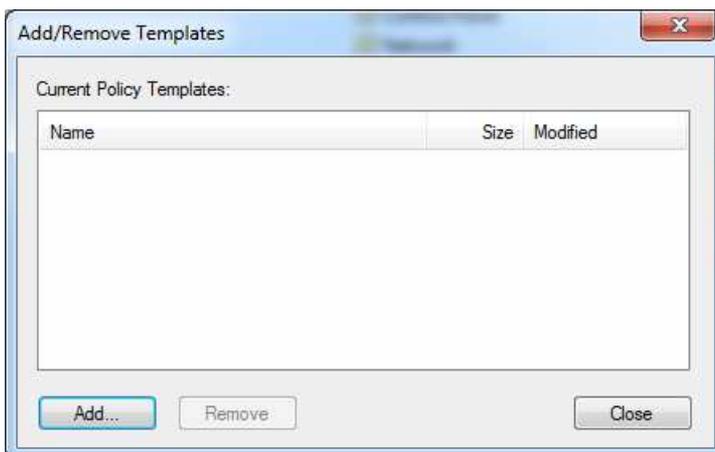
To define a group policy (note that the screenshots here may vary slightly, depending on the operating system that you are using):

### Procedure

1. Locate the ADM file. The file name is: Studio5AutoUpdate.adm  
The default location for this file is:  
%ALLUSERSPROFILE%\Package Cache\SDL\SDLTradosStudio2017
2. Select **Start > Run** and enter the following command:  
gpedit.msc
3. The Group Policy dialog box is displayed. Right-click on **Computer Configuration > Administrative Templates** and select **Add/Remove Templates** from the shortcut menu.

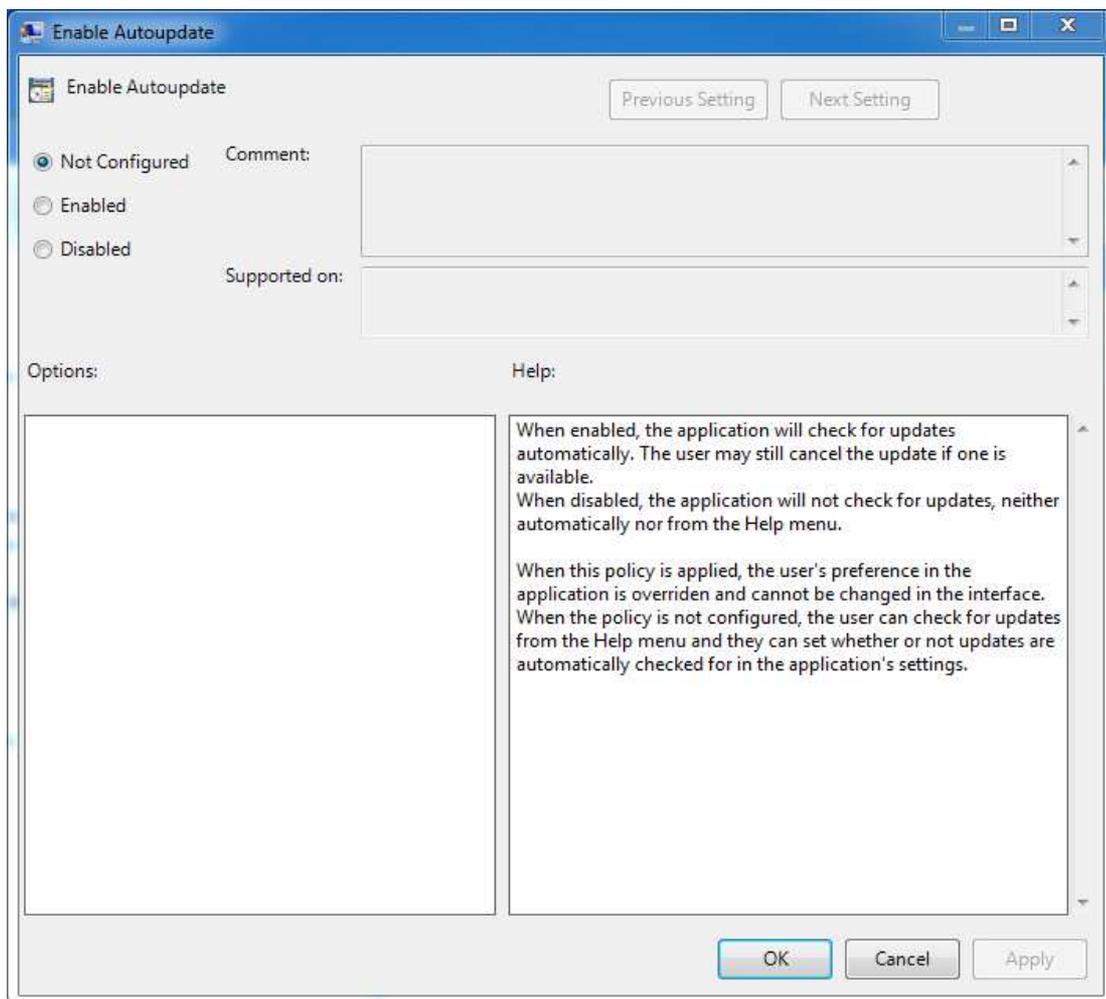


4. The **Add/Remove Templates** dialog box is displayed. Click **Add** and browse to the location of the Studio5AutoUpdate.adm file.



5. Click **Close** when the template is added.
6. **Computer Configuration > Administrative Templates > Classic Administrative Templates (ADM) > SDL Applications > SDL Trados Studio v3** is added to the navigation tree. Select **SDL Trados Studio** to display its settings on the right.

7. Double-click on the **Enable Autoupdate** setting.
8. The **Enable Autoupdate** dialog box is displayed. Select one of the following options and click **OK** to save the group policy:
  - **Not Configured** - The user can choose to enable or disable checking for application updates automatically when the application starts and can also manually check for application updates.
  - **Enabled** - SDL Trados Studio checks for updates automatically when the application starts. The user cannot disable the automatic updates option. The user can also manually check for application updates.
  - **Disabled** - Automatic checks for application updates and manual checks for updates are disabled. The user cannot enable either of these options.



## Logging a Software Update

The update is logged automatically. There are two log files that are created.

The first log file is created when checking for updates and downloading installer for the update. This log file is located here:

```
%ProgramData%\SDL\SDL Trados Studio\Studio5\Updates
```

The other log file is created during the installation of the update and is located here:

```
%temp%\studio5updates
```

## Removing your Software Update

If you encounter any problems after updating your software, you can remove the update.

To remove your software update:

1. From the **Start** menu on your computer, choose Panel **Settings > Control**.
2. In the **Control Panel**, select **Add or Remove Programs** or **Programs and Features**.
3. Ensure that the **Show updates** option is selected.
4. Select the software update from the list of programs and click **Remove**.
5. Follow the on-screen instructions to remove the software update.

---

**Note:** In addition to removing the update, clear the **Automatically check for updates when the application starts** check box on the **Automatic Updates** page of the **Options** dialog box. This disables the option and prevents the installation of the update again.

---

## Maintaining Your Installation

You can repair or remove your SDL Trados Studio 2017 installation at any time.

### Repairing your SDL Trados Studio 2017 Installation

Use the repair feature to repair or restore missing files or registry entries in your installation.

#### About this task

To repair your installation:

### Procedure

1. From the **Start** menu on your computer, select **Control Panel**.
2. In the Control Panel, select **Programs > Uninstall a Program**.
3. Select SDL Trados Studio 2017 from the list of programs and click **Repair**. This starts the Windows Installer which runs the repair process.
4. When the process is complete, click **Finish**.
5. Repeat for **MT Core** and **Trados Studio Compatibility** if applicable.

## Removing SDL Trados Studio 2017

Before uninstalling, we recommend that you deactivate your product license. To do this, call up **Help > Product Activation** in the application.

### About this task

To uninstall:

### Procedure

1. From the Start menu on your computer, choose Control Panel.
2. In the **Control Panel**, select **Uninstall a Program**.
3. Select:
  - **SDL Trados Studio 2017** - Remove suite of products from the list of programs to remove SDL Trados Studio 2017 and all of the components installed with the application. See the **About the SDL Trados Studio 2017 Installer** section for a list of the components installed with SDL Trados Studio 2017.
  - **SDL Trados Studio 2017** from the list of programs to remove only the SDL Trados Studio 2017 application.
4. Choose **Remove** or **Uninstall** as appropriate.

## Customer support

To contact Technical Support, connect to the Customer Support Web Portal at <https://gateway.sdl.com> and log a case for your SDL product. You need an account to log a case. If you do not have an account, contact your company's SDL Support Account Administrator.

## What's Next?

The instructions in the **SDL Trados Studio Video Help Series** and the **Quick Start Guides** will quickly get you started with SDL Trados Studio.

You can access these and more helpful resources at <https://docs.sdl.com/SDLTradosStudio2017>.

If you have some existing translation resources, translation memories for example, you should migrate them to the SDL Trados Studio 2017 format. Converting or upgrading existing translation resources so

that you can work with them in SDL Trados Studio 2017 is described in the [SDL Trados Studio 2017 Migration Guide](#).



## **Acknowledgments**

SDL Trados Studio includes open source or similar third-party software.

### **#ziplib**

#ziplib (SharpZipLib, formerly NZipLib) is a Zip, GZip, Tar and BZip2 library written entirely in C# for the .NET platform. It is implemented as an assembly (installable in the GAC), and thus can easily be incorporated into other projects (in any .NET language).

### **Apache log4net**

The Apache log4net library is a tool to help the programmer output log statements to a variety of output targets. log4net is a port of the Apache log4j™ framework to the Microsoft® .NET runtime.

### **Hunspell**

Hunspell is the spell checker of LibreOffice, OpenOffice.org, Mozilla Firefox 3 & Thunderbird, Google Chrome, and it is also used by proprietary software packages, like Mac OS X, InDesign, MemoQ, Opera and SDL Trados Studio.

### **ICU (International Components for Unicode)**

ICU is a mature, widely used set of C/C++ and Java libraries providing Unicode and Globalization support for software applications. ICU is widely portable and gives applications the same results on all platforms and between C/C++ and Java software.

### **SafeNet Sentinel**

SafeNet's Sentinel software licensing products and software protection solutions provides software publishers control and visibility into how their applications are deployed and used.

### **Spring.NET**

Spring.NET is an application framework that provides comprehensive infrastructural support for developing enterprise .NET applications. It allows you to remove incidental complexity when using the base class libraries makes best practices, such as test driven development, easy practices.

### **WiX**

The WiX toolset builds Windows installation packages from XML source code. The tool-set integrates seamlessly into build processes.

### **Xerces-C++**

Xerces-C++ is a validating XML parser written in a portable subset of C++.



## SDL\*

SDL (LSE:SDL) is the global innovator in language translation technology, services and content management. With more than 20 years of experience, SDL delivers transformative business results by enabling powerfully nuanced digital experiences with customers around the world.

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